



GUARDSMAN
Excellence in Furniture Care Since 1915



Outdoor Protection Product Warranty

5 year protection against all accidental stains
and accidental damage for all fabric, wood and metal
outdoor furniture



Food



Beverage



Flower &
Leaf Tannin



Chlorine &
Pool Chemicals



Burns



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5

YEAR

**OUTDOOR
PRODUCT
WARRANTY**

Protect your new outdoor fabric, wood and metal furniture from the accidental stains and damage of a life well-lived

Accidental stains can be caused by almost anything and accidental damage can occur at any time. That's why the Guardsman Outdoor Protection Product Warranties protect your outdoor fabric, wood or metal furniture for 5 years.*

What does the warranty cover?

Your Guardsman Protection Warranty protects your outdoor furniture against **ACCIDENTAL STAINS AND ACCIDENTAL DAMAGE FOR 5 YEARS.***

Who are Guardsman?

Guardsman has been a leading expert in furniture care and repair since 1915. Our Outdoor Protection Product Warranties ensure that you can enjoy your outdoor furniture for what it was designed for — entertaining friends and family, without having to worry about what might go wrong.

How do I make a claim?

1. Contact Guardsman within 5 business days of the stain/damage occurring
2. Be sure you can identify the cause of the accidental stain or damage
3. Have the invoice for your furniture and Guardsman Warranty handy
4. We'll do the rest!

How does the claim process work?

Our customer service team will investigate a number of options to find the best fix for your stain or damage.

- First step is to see if we can clean or repair the affected area
- If the claim is more complicated we may look to replace the area, ie: replacing cushions or covers or recovering the area with new fabric, replacing wood or metal panels.
- In some instances, if it's a really big problem, we may even replace the full piece of furniture!*



Is there any fine print I should know about?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com

What else do I get?

You'll also receive a Outdoor Care Collection Warranty Kit, containing the following protection products:

Outdoor Care Collection*

- 1 x Fabric, 1 x Wood & 1 x Metal Weather Defence
- **Outdoor Fabric Kit:** 3 x Fabric Weather Defence

Are the products safe?

Absolutely. Our products are designed for use in the household / domestic environments and are perfectly safe for kids, adults and pets.

Examples of stains & damage we have covered:



Coffee



Paint



Nail Polish

Outdoor Care Collection Kit



Outdoor Fabric Care Collection Kit



*Kit contents & packaging may vary based on type and size of outdoor warranty purchased.

*Not all product kits are available at every retailer store. Please check with your retailer regarding the products they carry.

FURNISH FEARLESSLY™

COVERAGE	OUTDOOR FABRIC	OUTDOOR WOOD	OUTDOOR METAL
ACCIDENTAL STAINS (but not limited to)			
Mould, mildew and fungi	✓	✗	✗
Food and beverage stains	✓	✓	✓
Bird and animal droppings	✓	✓	✓
Human bodily fluids	✓	✓	✓
Cosmetics, soaps and shampoos	✓	✓	✓
Sunscreen, tanning lotion, insect and fly repellent	✓	✓	✓
Glue, bleach and detergents	✓	✓	✓
Candle and other waxes	✓	✓	✓
Water marks and stains	✓	✓	✓
Pollen, leaf and flower tannin stains and marks	✓	✓	✓
Pen, ink, paint and dyes	✓	✓	✓
Acids and caustic solutions, chlorine, pool chemicals	✓	✓	✓
ACCIDENTAL DAMAGE			
Deep scratches ¹ , gouges ² and chips	-	✓	-
Heat marks and burns	✓	✓	-
Rust, corrosion, discolouration of finish	-	-	✓
ADDITIONAL FABRIC DAMAGE COVERAGE			
Rips, tears, cuts, burns	✓	-	-
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)			
Pet damage such as clawing, scratching or chewing	✗	✗	✗
Manufacturing faults and defects	✗	✗	✗
Misuse, abuse or arising from lack of care and maintenance	✗	✗	✗
Build up of dirt, grime, sweat marks	✗	✗	✗
Odours, discolouration and fading	✗	✗	✗
^For Outdoor Fabric Care Collection, only Outdoor Fabric coverage applies			
¹ Rubs or scrapes that cut through the furniture surface exposing the base timber			
² An impact to the furniture surface resulting in a hole or dent to the furniture, exposing the base timber			

Outdoor
Warranty T&Cs



Guardsman Australia Pty Ltd
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*Terms and conditions apply. Refer to the warranty book for full details (available at guardsmanaustralia.com). Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and also safeguards consumers in New Zealand under the Consumer Guarantees Act. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.