

FABRIC

PRODUCT WARRANTY

5 YEAR PROTECTION AGAINST ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE

FURNISH FEARLESSLY™



Protect your new fabric furniture from the accidental stains and damage of a life well-lived

When fun is on the menu, stains should be the last thing on your mind.

Accidental stains can be caused by almost anything within the home and accidental damage can occur at any time.

That's why the Guardsman Fabric Protection Product Warranty provides maximum protection for your fabric lounge, dining or bedroom furniture for 5 years.*

What Does The Warranty Cover?

Your Guardsman Fabric Protection Product Warranty protects your fabric furniture against ALL ACCIDENTAL STAINS AND ACCIDENTAL DAMAGE FOR 5 YEARS.*

Who Are Guardsman?

Guardsman has been a leading expert in furniture care and repair since 1915.

Our Fabric Protection Product Warranties ensure that you can enjoy your fabric furniture for what it was designed for — everyday use relaxing and entertaining friends and family, without having to worry about what might go wrong.

How Do I Make A Claim?

- 1. Contact Guardsman within 5 business days of the stain or damage occurring
- 2. Be sure you can identify the cause of the accidental stain or damage
- 3. Have the invoice for your furniture and Guardsman Warranty handy
- 4. We'll do the rest!

What If You Can't Clean Or Repair My Furniture?

Our customer service team will investigate a number of options to find the best fix for you, including replacing cushions or cushion covers, recovering the area with new fabric and, in some instances, even replacing the piece of furniture!*

Accidental Stains and Accidental Damage, including:



Food



Beverage



Pet Bodily Fluids



Nail Polish, Lipstick



Pen, Ink, Marker

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Is There Any Fine Print I Should Know About?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com.

What Else Do I Get?

 Retailer-applied Fabric Protection OR a Fabric Care Collection Kit for self-application (depending on which warranty is available from your retailer)



Small Fabric Care Collection Kit.

Products provided only with self-application warranties

- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim*

Is The Fabric Protector Safe?

Absolutely. Our Fabric Protectors are environmentally friendly, designed for use in the household and are perfectly safe for kids, adults and pets.

*As always, Terms & Conditions apply. Refer to the warranty book for full details.

Accidental Stains and Accidental Damage, including:



Paint, Oil



Bleach, Detergent



Mud, Dirt



Rips, Tears, Cuts



Burns

FURNITURE PROTECTION YOU CAN COUNT ON

COVERAGE*	FABRIC
ACCIDENTAL STAINS (but not limited to)	
Food and beverage stains	✓
Human and pet bodily fluids	✓
Pen, ink and paint	\checkmark
Dye transfer from hair dye, clothing, newspapers and magazines ¹	✓
Lipstick, nail polish and other cosmetics	✓
Spray tan	\checkmark
Glue and wax	✓
Bleach and other acids	✓
Dirt and mud	✓
Soaps, shampoos and detergents	✓
Tar, grease and oil	✓
Caustic solutions	\checkmark
ACCIDENTAL DAMAGE	
Rips	✓
Tears	\checkmark
Cuts	✓
Burns	\checkmark
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)	
Pet damage such as clawing, scratching or chewing	×
Manufacturing faults and defects	×
Misuse, abuse or arising from lack of care and maintenance	×
Build up of dirt, grime, sweat marks, oil	×
Odours, discolouration and fading	×

Fabric care products are not suitable for use on silk.

¹See warranty book terms and conditions for full dye transfer coverage

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Guardsman Australia Pty Ltd 1800 249 252 info@guardsmanaustralia.com guardsmanaustralia.com

^{*}Terms and conditions apply. Refer to the warranty book for full details (your retailer can provide a copy upon request).