FURNITURE PROTECTION YOU CAN COUNT ON

	GUARDSMAN [*] Excellence in Furniture Care Since 1915
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COVERAGE*		PULL-UP Care Collection
ACCIDENTAL STAINS (but not limited to)		
Food and beverage stains		\checkmark
Human and pet bodily fluids		\checkmark
Pen, ink & marker* (not covered under Pull-Up Leather Care Collection)		×
Dye transfer from hair dye, clothing, newspapers and magazines ¹		\checkmark
Lipstick, nail polish and other cosmetics		\checkmark
Spray tan		\checkmark
Glue, wax and paint		\checkmark
Bleach and other acids		\checkmark
Dirt and mud	\checkmark	\checkmark
Soaps, shampoos and detergents		\checkmark
Tar, grease and oil		\checkmark
Caustic solutions		\checkmark
ACCIDENTAL DAMAGE		
Rips	\checkmark	\checkmark
Tears	\checkmark	\checkmark
Cuts	\checkmark	\checkmark
Burns	\checkmark	\checkmark
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)		
Pet damage such as clawing, scratching or chewing		×
Manufacturing faults and defects, leather peeling or cracking		×
Misuse, abuse or arising from lack of care and maintenance		×
Build up of dirt, grime, sweat marks		×
Odours, discolouration and fading		×

Leather care products are suitable for use on all aniline, semi-aniline, pull-up/waxed, pigmented, bycast, bonded and top-coated leathers, vinyl and PU. Products are NOT suitable for use on nubuck or suede. Ink Remover Wipes should not be used on aniline or pull-up/waxed leathers.

¹See warranty book terms and conditions for full dye transfer coverage

*Terms and conditions apply. Refer to the warranty book for full details (your retailer can provide a copy upon request).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and also safeguards consumers in New Zealand under the Consumer Guarantees Act. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Guardsman Australia Pty Ltd AUS 1800 249 252 NZ 0800 442 343 info@guardsmanaustralia.com guardsmanaustralia.com

August 2023



PRODUCT WARRANTY

5 YEAR PROTECTION AGAINST ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE

FURNISH FEARLESSLY™



Protect your new leather furniture from accidental mishaps and misfortune

Spend a little extra and you can protect your leather investment for years to come.

Accidental stains can be caused by almost anything within the home and accidental damage can occur at any time.

That's why Guardsman Leather and Pull-Up Protection Product Warranties provide maximum protection for your leather lounge, dining or bedroom furniture for 5 years.*

What Does The Warranty Cover?

Your Guardsman Leather and Pull-Up Product Warranties protect your leather furniture against ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE FOR 5 YEARS.*

Who Are Guardsman?

Guardsman have been a leading expert in furniture care and repair since 1915.

Our Leather and Pull-Up Protection Product Warranties ensure that you can enjoy your leather furniture for what it was designed for — everyday use relaxing and entertaining friends and family, without having to worry about what might go wrong.

How Do I Make A Claim?

- 1. Contact Guardsman within 5 business days of the stain or damage occurring
- 2. Be sure you can identify the cause of the accidental stain or damage
- 3. Have the invoice for your furniture and Guardsman Warranty handy
- 4. We'll do the rest!

What If You Can't Clean Or Repair My Furniture?

Our customer service team will investigate a number of options to find the best fix for you, including replacing cushions or cushion covers, recovering the area with new leather and, in some instances, even replacing the piece of furniture!*

Is There Any Fine Print I Should Know About?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com.

What Else Do I Get?

- Leather Care Collection Kit:
 250ml Leather Protector, 250ml Leather Cleaner, 3 x Ink Remover Wipes
- Pull-Up Leather Care Collection Kit:
 250ml Leather Cleaner, 250ml Pull-Up Revive



- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim*

Are The Leather Products Safe?

Absolutely. Our Leather products are environmentally friendly, designed for use in the household and are perfectly safe for kids, adults and pets.

*As always, Terms & Conditions apply. Refer to the warranty book for full details.

Accidental Stains and Accidental Damage, including:



Food



Pe





Paint, Oil



Detergent





Rips, Tears,

Cuts



Mud, Dirt

Burns

Beverage

Pet Bodily Fluids

Nail Polish, Lipstick