



GUARDSMAN[®]
Excellence in Furniture Care Since 1915

OUTDOOR PROTECTION

PRODUCT WARRANTY

5 YEAR PROTECTION AGAINST
ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE

FURNISH FEARLESSLY™

WARRANTY • WITH 5 YEAR PRODUCT WARRANTY

FOR FABRIC, WOOD & METAL OUTDOOR FURNITURE



Protect your new outdoor fabric, wood & metal furniture from accidental stains and damage

With outdoor furniture protection, it'll be blue skies and BBQs for years to come!

Accidental stains can be caused by almost anything and accidental damage can occur at any time. That's why Guardsman Outdoor Protection Product Warranties provide maximum protection for your outdoor fabric, wood or metal furniture for 5 years.*

What Does The Warranty Cover?

Your Guardsman Outdoor Protection Product Warranty protects your outdoor fabric, wood and metal furniture against ALL ACCIDENTAL STAINS AND ACCIDENTAL DAMAGE FOR 5 YEARS.*

Who Are Guardsman?

Guardsman have been a leading expert in furniture care and repair since 1915.

Our Outdoor Protection Product Warranties ensure that you can enjoy your outdoor furniture for what it was designed for — everyday use relaxing and entertaining friends and family, without having to worry about what might go wrong.

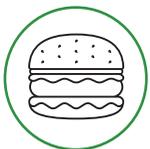
How Do I Make A Claim?

1. Contact Guardsman within 5 business days of the stain or damage occurring
2. Be sure you can identify the cause of the accidental stain or damage
3. Have the invoice for your furniture and Guardsman Warranty handy
4. We'll do the rest!

What If You Can't Clean Or Repair My Furniture?

Our customer service team will investigate a number of options to find the best fix for you, including replacing cushions or cushion covers, recovering the area with new fabric, replacing wood or metal panels and, in some instances, even replacing the piece of furniture!*

Accidental Stains and Accidental Damage, including:



Food



Beverage



Pet Bodily
Fluids



Nail Polish,
Lipstick



Pen, Ink,
Marker

Protect your new outdoor fabric, wood & metal furniture from accidental stains and damage

Is There Any Fine Print I Should Know About?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmansaustralia.com.

What Else Do I Get?

2 Care Collection Kit options are available

1. Outdoor Care Collection Kit:
1 x each 284g Fabric, Wood & Metal Weather Defence
2. Outdoor Fabric Care Collection Kit:
3 x 284g Fabric Weather Defence



Outdoor Care Collection Kit



Outdoor Fabric Care Collection Kit.

- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim*

Are The Outdoor Weather Defence Protectors Safe?

Absolutely. Our Outdoor Protectors are environmentally friendly, designed for use in a domestic environment and are perfectly safe for kids, adults and pets.

**As always, Terms & Conditions apply. Refer to the warranty book for full details.*

Accidental Stains and Accidental Damage, including:



Paint, Oil



Bleach,
Chlorine



Flower &
Leaf Tannin



Rips, Tears,
Cuts



Burns

FURNITURE PROTECTION YOU CAN COUNT ON

COVERAGE*	OUTDOOR FABRIC[^]	OUTDOOR WOOD	OUTDOOR METAL
ACCIDENTAL STAINS (but not limited to)			
Mould, mildew and fungi	✓	✓	✓
Water marks and stains	✓	✓	✓
Food and beverage stains	✓	✓	✓
Bird and animal droppings and bodily fluids	✓	✓	✓
Pollen, leaf and flower tannin stains and marks	✓	✓	✓
Sunscreen, tanning lotion, insect and fly repellent	✓	✓	✓
Human bodily fluids	✓	✓	✓
Pen, ink, paint and dyes	✓	✓	✓
Cosmetics, soaps and shampoos	✓	✓	✓
Candle and other waxes	✓	✓	✓
Glue, bleach and detergents	✓	✓	✓
Acids and caustic solutions, chlorine, pool chemicals	✓	✓	✓
ACCIDENTAL DAMAGE			
Rips, tears, cuts	✓		
Scratches ¹ , gouges ² and chips		✓	
Heat marks and burns	✓	✓	
Rust, corrosion, discolouration of finish			✓
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)			
Pet damage, including bodily fluids	x	x	x
Manufacturing faults and defects	x	x	x
Misuse, abuse or arising from lack of care and maintenance	x	x	x
Build up of dirt, grime, sweat marks	x	x	x
Odours, discolouration and fading	x	x	x

[^]For Outdoor Fabric Care Collection, only Outdoor Fabric coverage applies

¹Rubs or scrapes that cut through the furniture surface exposing the base timber

²An impact to the furniture surface resulting in a hole or dent to the furniture, exposing the base timber

*Terms and conditions apply. Refer to the warranty book for full details (your retailer can provide a copy upon request).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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