

# PROGUARD PROTECTION

PRODUCT WARRANTY

5 YEAR PROTECTION AGAINST ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE

# **FURNISH FEARLESSLY™**



# Protect your new outdoor fabric, wood & metal furniture from accidental stains and damage

# Having guests over has never been so easy or stress free.

Accidental stains can be caused by almost anything within the home and accidental damage can occur at any time.

That's why the Guardsman ProGuard Protection Product Warranty provides maximum protection for your PU-coated lounge, dining or bedroom furniture for 5 years.\*

#### What Does The Warranty Cover?

Your Guardsman ProGuard Protection Product Warranty protects your PU-coated furniture against ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE FOR 5 YEARS.\*

#### Who Are Guardsman?

Guardsman have been a leading expert in furniture care and repair since 1915.

Our ProGuard Protection Product Warranties ensure that you can enjoy your PU-coated furniture for what it was designed for — everyday use relaxing and entertaining friends and family, without having to worry about what might go wrong.

### How Do I Make A Claim?

- 1. Contact Guardsman within 5 business days of the stain or damage occurring
- 2. Be sure you can identify the cause of the accidental stain or damage
- 3. Have the invoice for your furniture and Guardsman Warranty handy
- 4. We'll do the rest!

## What If You Can't Clean Or Repair My Furniture?

Our customer service team will investigate a number of options to find the best fix for you, including replacing cushions or cushion covers, recovering the area with new PU-coated upholstery and, in some instances, even replacing the piece of furniture!\*

# Accidental Stains and Accidental Damage, including:



Food



Beverage



Pet Bodily Fluids



Nail Polish, Lipstick



Pen, Ink, Marker

# Protect your new outdoor fabric, wood & metal furniture from accidental stains and damage

## Is There Any Fine Print I Should Know About?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com.

#### What Else Do I Get?

A ProGuard Care Collection Kit:
 250ml ProGuard Protector, 250ml ProGuard Cleaner



- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim\*

#### Are The ProGuard Products Safe?

Absolutely. Our ProGuard products are environmentally friendly, designed for use in the household and are perfectly safe for kids, adults and pets.

\*As always, Terms & Conditions apply. Refer to the warranty book for full details.

# Accidental Stains and Accidental Damage, including:



Paint, Oil



Bleach, Chlorine



Flower & Leaf Tannin



Rips, Tears, Cuts



Burns

# FURNITURE PROTECTION YOU CAN COUNT ON

COVERAGE*	PROGUARD
ACCIDENTAL STAINS (but not limited to)	
Food and beverage stains	✓
Human and pet bodily fluids	✓
Pen, ink and paint	✓
Dye transfer from hair dye, clothing, newspapers and magazines <sup>1</sup>	✓
Lipstick, nail polish and other cosmetics	✓
Spray tan	✓
Glue and wax	✓
Bleach and other acids	✓
Dirt and mud	✓
Soaps, shampoos and detergents	✓
Tar, grease and oil	✓
Caustic solutions	✓
ACCIDENTAL DAMAGE	
Rips	✓
Tears	✓
Cuts	✓
Burns	✓
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)	
Pet damage such as clawing, scratching or chewing	×
Manufacturing faults and defects, PU-coating peeling or cracking	×
Misuse, abuse or arising from lack of care and maintenance	×
Build up of dirt, grime, sweat marks	×
Odours, discolouration and fading	×

For use on all PU-coated lounge, dining and bedroom furniture.

'See warranty book terms and conditions for full dye transfer coverage

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Guardsman Australia Pty Ltd 1800 249 252 info@guardsmanaustralia.com guardsmanaustralia.com

<sup>\*</sup>Terms and conditions apply. Refer to the warranty book for full details (your retailer can provide a copy upon request).