



GUARDSMAN[®]
Excellence in Furniture Care Since 1915

WOOD PROTECTION

PRODUCT WARRANTY

5 YEAR PROTECTION AGAINST
ALL ACCIDENTAL STAINS & ACCIDENTAL DAMAGE

FURNISH FEARLESSLY™

WITH 5 YEAR
PRODUCT WARRANTY

FOR ALL WOOD FURNITURE



Protection for all wood furniture including tables, chairs, bedroom, storage & display units

New furniture is meant to be used and enjoyed, not kept in a locked room!

Accidental stains can be caused by almost anything within the home and accidental damage can occur at any time.

That's why Guardsman Wood Protection Product Warranties provide maximum protection for your wood furniture for 5 years.*

What Does The Warranty Cover?

Your Guardsman Wood Protection Product Warranty protects your wood furniture against ALL ACCIDENTAL STAINS AND ACCIDENTAL DAMAGE FOR 5 YEARS.*

Who Are Guardsman?

Guardsman have been a leading expert in furniture care and repair since 1915.

Our Wood Protection Product Warranties ensure that you can enjoy your wood furniture for what it was designed for — everyday use relaxing and entertaining friends and family, without having to worry about what might go wrong.

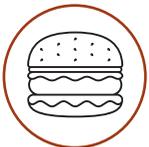
How Do I Make A Claim?

1. Contact Guardsman within 5 business days of the stain or damage occurring
2. Be sure you can identify the cause of the accidental stain or damage
3. Have the invoice for your furniture and Guardsman Warranty handy
4. We'll do the rest!

What If You Can't Clean Or Repair My Furniture?

Our customer service team will investigate a number of options to find the best fix for you, including replacing cushions or cushion covers, recovering the area with new fabric or leather, replacing wood panels and, in some instances, even replacing the piece of furniture!*

Accidental Stains and Accidental Damage, including:



Food



Beverage



Pet Bodily
Fluids



Nail Polish,
Lipstick



Pen, Ink,
Marker

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Is There Any Fine Print I Should Know About?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com.

What Else Do I Get?

- A Wood Care Collection Kit:
312g Wood Clean & Polish, 312g Wood Deep Clean, Ultimate Dusting Cloth, Water Ring & Mark Remover Cloth, Touch-Up Marker 3-Pack, Filler Stick 5-Pack
- Wood Plus Fabric Kit + 264g Fabric Protector
- Wood Plus Leather Kit + 250ml Leather Cleaner and 250ml Leather Protector



- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim*

Are The Wood Products Safe?

Absolutely. Our Wood products are environmentally friendly, designed for use in the household and are perfectly safe for kids, adults and pets.

**As always, Terms & Conditions apply. Refer to the warranty book for full details.*

Accidental Stains and Accidental Damage, including:



Paint, Oil



Bleach,
Detergent



Deep Scratches,
Gouges



Rips, Tears,
Cuts



Burns

FURNITURE PROTECTION YOU CAN COUNT ON

COVERAGE*	WOOD	WOOD plus FABRIC	WOOD plus LEATHER
ACCIDENTAL STAINS (but not limited to)			
Food and beverage stains	✓	✓	✓
Human and pet bodily fluids	✓	✓	✓
Pen, ink and paint	✓	✓	✓
Dye transfer from hair dye, clothing, newspapers	✓	✓	✓
Lipstick, nail polish and other cosmetics	✓	✓	✓
Spray tan	✓	✓	✓
Glue and wax	✓	✓	✓
Bleach and other acids	✓	✓	✓
Dirt and mud	✓	✓	✓
Soaps, shampoos and detergents	✓	✓	✓
Tar, grease and oil	✓	✓	✓
Caustic solutions	✓	✓	✓
ACCIDENTAL DAMAGE			
Deep scratches ¹ , gouges ² and chips	✓	✓	✓
Water rings	✓	✓	✓
Heat marks and burns	✓	✓	✓
ADDITIONAL FABRIC & LEATHER DAMAGE COVERAGE			
Rips, tears, cuts, burns		✓	✓
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)			
Pet damage such as clawing, scratching or chewing	x	x	x
Manufacturing faults & defects, leather peeling or cracking	x	x	x
Misuse, abuse or arising from lack of care and maintenance	x	x	x
Build up of dirt, grime, sweat marks	x	x	x
Odours, discolouration and fading	x	x	x

¹DEEP SCRATCHES: A rub or scrape that cuts through the furniture surface exposing the base timber.

²GOUGES: An impact to the furniture surface that results in a hole or dent to the furniture exposing the base timber.

NOTE: Light Surface marks caused by normal wear and tear from everyday use are not covered.

*Terms and conditions apply. Refer to the warranty book for full details (your retailer can provide a copy upon request).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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